

CONSUMER AFFAIRS
DEPARTMENT OF WEIGHTS AND MEASURES

ANNUAL REPORT 2014

The year 2014 began with the annual reports to the county and state being filed. I again tried to organize my duties to eliminate the amount of repetition that occurred in previous years. I felt that some reduction was accomplished although as I get better notification by businesses when seals are broken or problems arise with devices and repeat inspections are up proportionally. I was able to attend my state school this year and thus gain valuable information and training. I had stations that upgraded their pumps to enable credit card sales.

This year I tested over 200 establishments with over 800 inspections made. The 7 grocery stores and 8 other food store/delis were checked. 33 commercial gas stations including 2 marinas and the airport were tested, inspected and approved. The number of fuel pump inspections is down somewhat this year because I only checked low and high grade and not midgrade because of the cost of fuel. I used the gas samples to check the midgrade octane with no obvious errors. This year 98 gas and diesel samples were taken under the NYS Octane Testing Program. There were two complaints investigated and resolved. 12 pharmacies were tested, inspected and approved. 11 active of 16 truck scales were tested. 15 bulk tanks were checked and/or recalibrated with 7 being new tanks and assisted Cattaraugus County with a few. This brings to 100+ tanks that have been checked in the last five years. Device test summary as follows:

<u>DEVICE</u>	<u>CHECKED</u>	<u>CORRECTED</u>	<u>TOTAL</u>
Scales	258	0	258
Fuel pumps	250	5	372
Weights	170	0	170
Bulk tanks	15	3	96*
<u>Non-Commercial</u>	<u>25</u>	<u>0</u>	<u>129*</u>

- * approximate based on count by milk inspectors

Rechecked this year was a flow meter at (Saputo) Friendship Dairies to help in checking the load weights from trucks as compared to bulk tank chart readings

There is now a state-wide pricing accuracy law. When I get any complaints, I will follow up with inspections. I try not to cause problems where none exist at present. Some businesses in our area do not always get updates on some of the new regulations or understand and I am there to explain the details. Most want to be in compliance but don't know what they need to do.

I had a few phone inquiries but no written complaints. Most were about devices (mostly Indian gas stations) near the county. When prices were highest, I had many complaints on fuel that were subsequently sampled and found within tolerance. I also had reports on pump jump (\$ charge activating prior to fuel being dispensed) with all problems resolved.

All violations found during testing and inspecting were explained to owner and/or manager and corrected at that time or in a period of time allowed by the Director.

This department has followed up on all calls for assistance and will continue to do so.

Respectfully submitted

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