DEPARTMENT OF INFORMATION TECHNOLOGY
2015 Annual Report

The Department of Information Technology started the year off busy replacing the DHCP and DNS Server and configuring them as domain controllers.

Connected Economic Development to our phone system and computer network via cable run between Office for the Aging and Economic Development building.

Connected Employment and Training through new microwave connection and upgraded wiring so that they could be put on our IP phone system. This was due to the Historians' building being demolished.

Increased DHCP for the IP phone system due to the increase in IP based phones.

IT Director Deborah Button retired and Keith Hooker former Network Administrator was promoted to IT Director.

Attended the spring and fall sessions of the NYS Local Government IT Directors Association (NYSLGITDA). These conferences are a great way to network with my counterparts from other NYS counties to see how they are meeting the demands of their jobs. It is also an opportunity to meet with IT Vendors to stay up to date on the latest technologies.

Department of Social Services has been moved to IP phones, which is 95% completed.

The IT department has been researching a new IP based phone systems to replace our existing Nortel/Avaya phone system which is nearing the end of support from the manufacturer.

The Department of Information Technology continues to service and support all servers, computers, computer related equipment, software and telephone equipment throughout the county with a staff of four people. Part of our support involves the purchase of new servers and computers, setting them up and installing the necessary software needed for the employee to do their job. We are instrumental in software purchases to aid departments to do business more efficiently. The following departments rely on us for network connectivity, phone support and technical expertise:

Clerk of Board	Elections	Public Works
Community Services	Emergency Services	Real Property Tax Services
County Administrator	Employment & Training	Sheriff
County Attorney	Fire Service	Social Service
County Clerk/Motor Vehicles	Historian	Stop DWI/Youth Bureau
County Courts	Office for Aging	Treasurer
District Attorney	Personnel	Veterans
E-911	Probation	Weights & Measurers
Economic Development	Public Defender	Workers Compensation
	Public Safety Building	

Health Department including cancer services, the clinics and the WIC office.

Respectfully submitted,

Keith M Hooker, Director

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Information Technology